

Process Triage on a Napkin

A decision cycle for continuous process improvement and team building

Medical Triage assesses patients, determines how severe their injuries are and then treats them in the right order within available capabilities. It creates the queue for who and what to treat first.

In **Process Triage**, our patients are business processes and instead of injuries we have inefficiencies and other types of pain points that hinder the process’s capability objectives. Process Triage creates the queue for what improvements to do first.

Process Triaging is a **decision cycle** that executives teach and enforce that constantly queues the best operational improvements, then resources and delegates them to get done.

The ProcessTriage® Immersion Workshop

Triaging is all about ‘The List.’ Our 1-Day facilitated immersion workshop introduces your appointed process manager (the host) and his or her cadre-grade expert producer team (the triagers) to process triaging.

The *live* triage creates the *improvement proposal list* that yields 90 days of actionable, implementable improvement proposals, called *Small Now’sSM* and *Big Now’sSM* to begin immediately, plus some *Not Yet’sSM* to queue up as proposed in your hosts **90+ Day Capability Improvement Plan**.

Use our Process Triage® Workshop to bind your team’s execution to your vision, verify your critical-process teams are focused on the right improvements together, and improve your manager’s team building skills.

